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Company Charges and Procedures

With over 45 years of experience in the industry Online Luxury powered by Donelly Auctions Pty Ltd are your trusted online auctioneers you will be pleasantly surprised by our results.

Donelly Auctions Pty Ltd trading as Online Luxury has been established to offer the finest quality products for our customers. We will offer valuations to be conducted for the purposes of authenticity, insurance value these will include products such as watches, jewellery, designer label branded items such as handbags or shoes. Some of these services will attract a fee to the buyer and we will discuss this in detail once items are accepted to auction.

Commission 22% plus GST

Payment 15 working days from auction date into nominated bank account

Statement and itemized list emailed prior to payment

Watch Valuations \$100 per item – standard item

Jewellery Valuation \$100 per item – standard item

Items that require more detailed valuations, ie heavily included diamond watches or jewellery, prices would be additional as per item, this would be quoted with our valuer prior to undertaking the valuation report.

Lot number list emailed prior to the online auction and before public inspection opens.

Public Viewing/Inspection

We will always have public inspections prior to the final closing of the online auction, our website along with all social platforms will advertise these dates and times for every auction. We encourage all buyers and sellers to take advantage of these openings as we firmly believe the personal environment and security of our premises allows us to ensure that all products are displayed and shown in the best possible condition to optimize sales results.

Packing and Transport

We have qualified teams available should you require either of these services, accounts are paid directly to the provider.

DISCLAIMER:

We do not accept unsighted items they must be sighted via our email service, include image, valuation or authentication documents. Home visits can be booked with one of our valuers please email mat@onlineluxury.com.au should you require this service. We have in-house appointments available and prior to an auction will also make available days to enter items for consideration into one of the forthcoming online auctions. Estimated price guides that are provided via images are subject to change on arrival if damaged, quality, age or condition is not advised with initial email or poor images are received.

WITHDRAWAL

Items consigned to auction and received that are withdrawn will attract a 30% plus GST withdrawal fee of the auction estimate.

Contact Information: Mat Donelly, Director and Specialist Valuer 040 888 1722, mat@onlineluxury.com.au

Nancy Hampton, Director and Specialist Valuer 0417 066 668, nancy@onlineluxury.com.au